

## Refund Policy:

Thank you for choosing OOK Group SRL for your AI in Your Business 2.0 course. We strive to ensure that all our customers are satisfied with their purchase. If for any reason you are not entirely happy with your course, we're here to help.

## Refund Process:

- You have 7 days from the date of purchase to request a refund.
- To initiate a refund, please send an email to [virgil@get-ai-assistant.com](mailto:virgil@get-ai-assistant.com) with your order details and the reason for your dissatisfaction.
- We will review your request and respond within 3 business days.

## Refund Criteria:

- Refunds will be provided if the product received does not match the description provided on our website.
- Refunds will be provided if the product received does not match the description provided on our website or if the course has been viewed less than 50% on our platform.

## Refund Method:

- Once your refund request is approved, we will initiate a refund to your original method of payment.
- You can expect to receive the refunded amount within 5-7 business days, depending on your payment provider.

## Contact Us:

If you have any questions about our Refund Policy, please contact us at [virgil@get-ai-assistant.com](mailto:virgil@get-ai-assistant.com). We're here to assist you in any way we can.

This Refund Policy is effective as of May 13 2024, and may be subject to updates. Please refer to our website at [get-ai-assistant.com](http://get-ai-assistant.com) for the most current version.